



UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION  
P.O. Box 300  
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**UNIDO Clarification Note No. 4**

**Subject: UNIDO RFP No. 2010/004/CZ – Implementation of an Enterprise Resource Planning (ERP) System for UNIDO**

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In reply to the questions raised by potential proposers, please find attached herewith accompanying spreadsheet which:

1. Is an accumulation of part of the requests for clarification received up to now and therefore, contains Q & A of clarification notes 1 to 3 (clearly marked in each section).
2. Has separate worksheets pertaining to the different areas of the RFP (General, Technical Considerations, Core Business, Human Resources Management, Finance & Budgeting, Logistics, KM & Collaboration) containing UNIDO's clarifications.
3. Has running numbers in each worksheet to be able to refer to questions and answers easier.
4. Will be kept in this format and updated with new Q & A periodically.

The questions already received but not yet answered are being reviewed and will be answered during next week.

In addition please find attached Process Level 3 Activity list for the Core Business Processes and refer to questions 12 and 23 of worksheet 'General'.