Question Report,

Report Generated:,"May 08, 2020 4:40 PM"

Topic,Webinar ID,Actual Start Time,Actual Duration (minutes),# Question

Ensuring Industrial Safety and Security in times of Covid-19 and beyond,912-7849-4747,"May 08, 2020 2:03 PM", 143, 34

Question Details,

#,Question,Asker Name,Asker Email,Answer(s),

1,what will be the future of transportation or distribution?,Elvira Mensalvas,elvie@mondenissin.com,,,,live answered

2,How can SMEs in developing nations figure into the digital supply network given their low capacity?,Teddy Monroy,T.Monroy@unido.org,

3,Can we apply robots in transportation of goods through Airlines?,Jaiveer Singh,JAIVEERSINGH_2007@YAHOO.CO.IN,,live answered

SR: The application of autonomous vehicles is already being trialled in a number of airports around the world for transportation of goods through airports and onto planes so yes this will be part of the future new normal.

4,What do you see will happen to those made unemployed from the new tech taking over,Darren Brunton,darren@kbassociates.org,,live answered

5,how do you see the effect on human resources seeing this digital technology?,Cynthia Reyes,cpiopi.org@gmail.com,

6,What is the potential of digital technologies to develop "short supply chains" to sustain economic activity? This question is asked on the observation that "lockdowns" have led to restrictions across various facets of supply chains and have significantly impacted business operations of enterprises (especially SMEs in developing countries), Jaidev Dhavle, j.dhavle@unido.org,

SR: This is a good point and may well lead to new opportunities for digital solutions that give the option to source goods from local supplier rather than a national or international one.

7,Do you see this will ensure each country will become more self-supporting and non-reliant on overseas business and supply chains for products, Darren Brunton,darren@kbassociates.org,

SR: I think this is inevitable. It has often been the case in history, whether due to virus, war or extreme weather event, that usual supply chains are disrupted and then re-assessed to provide a greater degree of flexibility. This may not always mean domestic supply only, but having alternatives for international supply.

8,organizations maybe looking at resilience rather than efficiency. now but will that be case in 12 months? corporate memories aren't that long? Kate Field, kate.field@bsigroup.com,

SR: This is certainly a key question for all organisations. In both corporate and charity sectors COVID-19 has led them to re visit previous risk assessments and resilience strategies to determine how they can made more robust for the future. In several organisations I have links with, they certainly had risk assessments in place that dealt with some elements of the virus challenge, however the extent of the impact was far greater than any had anticipated. In resilience thinking, it isn't always the case that a

specific risk has to have been identified and detailed actions worked out in advance. Often the fact that some similar risks and what-if scenarios have been considered, the organisation is more agile to adapt quickly and make smarter decisions relevant to the specific new situation.

9,For JC: do you think the perception of health and safety professionals will change based on their role in risk management on COVID19? Kate Field,Kate Field,kate.field@bsigroup.com,,live answered

JC: The role would certainly evolve and it is important for the H&S professional to step up. H&S professionals sometimes tend to be "compliance" oriented. They may need to make a conscious effort to be more "risk" oriented. i.e. They need to be constantly learning about the external environment and evaluate the changes from a risk perspective.

10,"one of the change that is highlighted with this pandemic is social or physical distancing, will this new norm result to other safety issues?" Elvira Mensalvas,elvie@mondenissin.com,,live answered

SR: This is a key point for employers to consider. It is often the case that introducing a new measure to address one safety issue, results in other consequential issues that may not be apparent at the outset, but will become more evident over time. An example with COVID is many office workers being relatively comfortable to work from home in the initial weeks, and actually quite enjoying the novelty and lack of commuting, to beginning to suffer significant mental health challenges from lack of social interaction. On the positive side it could be said that people have become more aware of others in the street and neighbourhood when they are out and about and perhaps this can also translate back to the business environment when we return.

11, What positive experiences have you had working in the context of the pandemic?,Светлана Подберезина ,svetlana.podberezina@gmail.com,

JC: Resilience demonstrated by humans to adapt themselves to the situation and make the best of a bad situation. This crisis has also resulted in a better recognition of the importance of the so-called "Blue Collar" workers who are at the front end – whether it be a cleaner or a healthcare worker or a supermarket cashier.

12,what changes are expected in terms of norms and rules in industrial safety during this pandemic period？,,,,live answered

SR: Many companies that are still working during the pandemic period, often because they are part of critical food or other service supply chains, have had to adopt new norms in industrial safety. This includes changing shift patterns to reduce density of employees in an office, workshop or warehouse; introducing mandatory PPE such as face masks; and setting up perspex screens between work stations. Many national health & safety bodies, such as HSE in UK, have published guidelines for employers on this with additional specific details for different sectors.

13,The new normal which is new to all to adapt. How do SMEs or non MNCs embrace the changes or the 3Cs when business is in a standstill due to COVID19?,V Chow,Veronchow21@gmail.com,

JC: It is hard to give a generic answer to this question because each organization will have unique circumstances. However, in general, if they pay attention to ensuring that they have a mechanism to constantly keep an eye on Capacity that can absorb the shocks, Controls that play a mitigating role and finally Competent individuals that can navigate through the situation, they will be much better off in facing such situations as and when they occur. Just to clarify, 3C's is not a respond to the Covid-19 crisis but something that organizations should be looking at during all times.

14,"Covid 19 may change the preferences of consumers ... they may not revert to their previous choices .. Hence some industries may face new challenges. How to care for, and assess that.",Dr. Abdelgadir Elhaj,abmmohamed@iau.edu.sa,

15,The IMCA APP looks really interesting what sort of capacity of registrations does it have,Darren Brunton,darren@kbassociates.org,,We expect around 1500 when it peaks. Right now it is around 600.

16,what is the duration to maintain a dynamic operating procedure in the perspective of a Safety professional ?,V Chow,Veronchow21@gmail.com,,By definition it is dynamic. I may be for a short period of time.

JC: By definition, if it is Dynamic, it also means it may change anytime. DOP's should be seen in the context that when situations change rapidly, there may be a need for changing course rapidly. This means there should be a way in which organizations can rapidly communicate the operating procedures to its workforce. DOP's should be seen as a complement to SOP's and not a replacement. If the DOP is now going to be an integral part of the operation, it should be incorporated into the SOP.

17,How will the Global Standards (like ISO and AS for example) adjust to this developments? How quick and what extent?,Hermie Flores,hermie.flores@jamcophilippines.com,

JC: Standards are developed based on consensus. It is never easy for such consensus to be obtained in a short period of time. Thus, while there may be guidelines that may be issued in the interim, it is unlikely that any new international standard will emerge anytime soon.

18,"it is very much true to move from SOP to DOP....but when a DOP in place there would be lot of gaps especially the 4th C - communication which may have it's own consequences like mode of communication, the cascading down the level and compliance, so this can be effectively addressed your thoughts please",,,,I hope the answer was clear.

JC: Good question. Communication is extremely important and that is why we have procedures in place. Communication however, is an integral part of "Control". Every procedure should be seen in the content of addressing some identified Control (which in turn is identified from Risk Assessments) and that is translated into a SOP or a Safe Working Procedure or some other form of instruction. So, if there is a need to incorporate DOP's there is also a need to ensure that these procedures are appropriately communicated in a timely manner. As mentioned in the webinar, this is where technology can play a big role.

19,How will technology help to develop an organisation culture?, Steven Low,ymlow28@yahoo.com,

JC: A organization's culture can be gauged by evaluating how it treats its people. If technology can be used to better the working processes and conditions of people and supporting them physically and emotionally, it can play a huge role in developing a positive culture within the organization.

20,"to JC: As you have mentioned, some factories may face accidents after restarting the whole production when the COVID will over. So what can you recommend to industrial safety regulators (government inspections), how to deal with these issues?",,,,A good idea may be to talk to experts from the Oil and Gas Industry who do this routinely.

JC: Shut-down and restart are fairly common practices in the Oil & Gas Industry. Consultation with experts from the industry will probably be a good place to start for some good practices. Eventually, each sector will need to be evaluated based on the relative risks of that sector.

21,"For JC:- Sir, Like certified safety officer, how far it will necessity of the Health officer- for every micro industry ? What will be training & education for these positions ?",GOVIND MENDKI,gjmendki69@rediffmail.com,,Training alone may not suffice. It is also important to continually learn.

JC: This may have to be looked at in the context of regulatory requirements in each jurisdiction. But irrespective of what the training and entry criteria may be, there would be a need for such individuals to constantly keep themselves aware and updated on the new developments and evaluate the impact of those developments in the context of their own workplace.

22,How can your system be used for Return to Work management,Darren Brunton,darren@kbassociates.org,

JC: Under the present circumstances, as a quick win, digital platforms can probably be best used to curate and communicate the Dynamic Operating Procedures to individuals within the organization and evaluating awareness of their readiness for Restart activities.

23,"For competency using digital platform, there is always an issue on integrity, how and what technology are used to address this?",Steven Low,ymlow28@yahoo.com,

JC: Assume your question is on the integrity of the competency assessment process when evaluated digitally / remotely. I believe these assessments should be seen as a baseline and never a final indicator of the competency of an individual. Such digital platforms should be complemented with ongoing performance monitoring which can demonstrate how effectively the individual applies the knowledge on-the-job.

24,do you see this biological hazard becoming more frequent in the future?,Elvira Mensalvas,elvie@mondenissin.com,

JC: While this may very well be the case, there is a high likelihood that individuals, organizations and nations may be better prepared and more conscious of the risks.

25,How can I get presentation? Thanks a lot,Otabek Kasimov,otabek87@inbox.ru,,We will send a link with the material of this webinar to the email address you've registered with. Please note that it will be a few days. Thank you.

26,please also provide answers to all questions given here. It will be very useful. Thanks.,Otabek Kasimov,otabek87@inbox.ru,,We will collect these questions and will have the panellists answer them in written form

27,please provide these panelists by the link. thanks.,Otabek Kasimov,otabek87@inbox.ru,

28,"Very good panelists and moderators, look forward to next webinar if there are more. Grateful for this learning",Elvira Mensalvas,elvie@mondenissin.com,

29,Retraining workforce is needed to ensure smooth start,Abhijeet Chinchorkar,ac@hpgc.in,

30,Will Covid will have impact on Industry 4 implementation?,Abhijeet Chinchorkar,ac@hpgc.in,

JC: It is highly likely that organizations may look at automation as a possible solution to overcome some of the likely restrictions that may continue to exist post-covid. This in turn will accelerate the move to Industry 4.0.

SR: In Lloyd's Register we have seen a significant upturn in demand for remote inspection and survey services. Many of these capabilities are underpinned by Industry 4.0 platforms. Whilst some applications are likely to return to a technical specialist being required to be physically present, we expect the new normal to include a higher proportion of remote services.

31,How to ensure digital technology is user friendly ?,Abhijeet Chinchorkar,ac@hpgc.in,

JC: It has to designed with user centricity in mind.

32,I hope there can be future discussion around industrial saftey and women in the future,Ma Rosalyn Mesina,rosalyn.mesina@unwomen.org,

33,thank you so much for this very good session,Ma Rosalyn Mesina,rosalyn.mesina@unwomen.org,

34,how important is to have track of reporitng of cases,,,

JC: Absolutely important so that the risk controls can be relooked and modified if necessary.